Gifu Castle Inn　Terms and Conditions of Accommodation

Latest revision on: 2026, January 1

-Scope of Application

Article 1. Contracts for accommodation (hereinafter, "Accommodation Contracts") and related agreements to be entered into between Gifu Castle Inn (hereinafter, the "Hotel") and a guest to be accommodated (hereinafter, "Guest") shall be subject to these Terms and Conditions. Any matters not provided for herein shall be governed by laws and regulations and/or generally accepted practices.

2. Notwithstanding the provisions of the preceding paragraph, in the case when the Hotel enters into a special contract with the Guest insofar as such special contract does not violate laws and regulations and generally accepted practices, the special contract shall take precedence over the provisions of these Terms and Conditions.

-Application for Accommodation Contract

Article 2. When the Hotel has accepted a request for accommodation in advance of the day occupancy, it may request the person making the reservation to clarify the following particulars, within a designated period.

(1) Name, address, telephone number, sex, and nationality;

(2) Date of accommodation and estimated time of arrival;

(3) Accommodation charges (based, in principle, on the Basic Accommodation Charges listed in the Attached Table);

(4) Other particulars deemed necessary by the Hotel;

2. In the case when the Guest requests, during his/her stay, extension of the accommodation beyond the date in item (2) of the preceding paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made;

-Reservation Deposit

Article 3. When the Hotel has accepted a reservation of accommodation, it may request the payment of a deposit, limited to charge of accommodation for the period of stay (when the period of stay is over 3 days, it shall be for 3days) within a designated period.

2. When the deposit in the previous paragraph comes within the scope of the following Article 5, it shall be made to cover the cancellation charge with any remainder refunded.

-Refusal of Accommodation Contract

Article 4. Under any of the following causes, the Hotel may not consent to entering into an Accommodation Contract or may refuse accommodation after the conclusion of an Accommodation Contract.

(1) The application for accommodation has not been made in conformance with these Terms and Conditions.

(2) The Hotel is fully booked and no room is available;

(3) The person seeking accommodation is deemed liable to commit an act against laws, the public order or good morals in connection with his/her accommodation;

(4) The person seeking accommodation caused trouble to the Hotel in the past, such as delaying in paying accommodation or other charges to the Hotel;

(5) The person seeking accommodation is involved with an organization that falls under any of the organized crime group categories defined in the Act on Prevention of Unjust Acts by Organized Crime Group Members, or is suspected to be involved with a group or organization equivalent thereto;

(6) The Guest is a person equivalent to the preceding item, a group or organization that is deemed by the Hotel to fall under the preceding item or a group or organization that uses fraudulent means or intimidation, or is suspected to be involved with any of the foregoing group or organization;

(7) The person seeking accommodation is wanted, arrested, indicted or convicted in connection with a criminal incident;

(8) The person seeking accommodation has committed a violent, wounding, coercive, threatening, blackmailing, fraudulent or other similar act;

(9) There is a cause equivalent to items (4) through (8);

(10) When the person is behaving in such a manner as to be an annoyance to other guests.

(11) When a person who intends to stay at this hotel is a patient, etc. of a specified infectious disease as defined in Article 4-2, paragraph 1, item 2 of the Hotel Business Act (hereinafter referred to as "patient, etc. of specified infectious disease").

(12) When a violent act of demand is committed or a burden exceeding a reasonable range is demanded with regard to accommodation (Excluding cases where the person seeking accommodation requests the removal of social barriers pursuant to the provisions of Article7, Paragraph 2 or Article 8, Paragraph 2 of the Act (Act No. 65 of 2013. Hereinafter referred to as the "Act on Elimination of Discrimination against Persons with Disabilities") on Promotion of Elimination of Discrimination on the Basis of Disability.);

(13) When the person who intends to stay in the Hotel has repeatedly made a request to the Hotel as specified in Article 5-6 of the Enforcement Regulations of the Hotel Business Act as a request whose burden is excessive in its implementation and which may seriously impede the provision of accommodation-related services to other guests.

(14) When the Hotel is unable to provide accommodation due to natural calamities, malfunction of facilities and/or other unavoidable causes.

(15) When a person attempting to stay overnight is found to be inebriated and causing a significant nuisance to other guests.

(16) When it falls under the provisions of Article 5 of the Hotel Business Act and Enforcement Ordinance established by the local government that has jurisdiction over our hotel.

-Cancellation of Reservation

Article 5. When the person making the reservation cancels the whole or a part of the reservation made, the Hotel shall receive payment for the cancellation as stipulated in the cancellation charge, shown Attached Table No.2.

2. The Hotel may consider the reservation for accommodation as having been cancelled by the person making the reservation, when the guest does not appear by 9:00p.m. of the day of occupancy and when he/she has not contacted the Hotel beforehand. (When the hour of arrival is more or less stated, then it shall be 2 hours after that hour.)

3. When the reservation has been considered as cancelled, in accordance with the previous paragraph, but if the guest is able to show that his/her failure to appear without contact was due to the delay or non-arrival of the train, airplane or the other public conveyances and not to any cause due to him/hers, the Hotel will not receive the cancellation charge.

Article 6. In addition to that provided for elsewhere, the Hotel shall be enabled to cancel the reservation for accommodation in the following circumstances:

(1) When it comes under clause 3 to 16 of article 4.

(2) When the clarification of particulars in clause 1 to 2 of article 2 has been requested and not compiled with, within the designated period.

(3) When payment of the reservation deposit, stipulated in article 3 paragraph 1, has been requested and not compiled with, within the designated period.

In the event of the cancellation of the Accommodation Contract by the Hotel in accordance with any of the provisions of the Article 4, the Hotel shall not be entitled to charge the Guest for the accommodation and other services yet to be received.

In the event of the cancellation of the Accommodation Contract by the Hotel in accordance with any of the provisions of the Article 4, the Hotel shall assume no liability whatsoever for any compensation therefor.

-Registration for Accommodation

Article 7. The Guest shall register the following particulars on the day of accommodation:

(1) Name, address, telephone number (including contact information);

(2) In the case of a non-Japanese Guest, nationality, passport number, port of entry and date of entry;

A non-Japanese Guest who is not a resident of Japan will be requested to present his/her passport, and a copy of the passport will be kept by the Hotel;

(3) Date and estimated time of departure;

(4) Other particulars deemed necessary by the Hotel.

-Occupancy Hours of Guest Room

Article 8. The Guest is entitled to occupy the contracted guest room of the Hotel from 3 p.m. to 10 a.m. on the following day; provided, however, that if the Guest stays for more than one night, he/she may occupy the guest room all day long, except for the days of arrival and departure.

Notwithstanding the provisions prescribed in the preceding paragraph, the Hotel may permit the Guest to occupy the room beyond the time prescribed in the same paragraph. In this case, extra charges shall be paid as follows:

(1) Until 11:00 a.m. 20% of the basic room charge
(2) Until 12:00 p.m. 30% of the basic room charge
(3) Until 13:00 p.m. 40% of the basic room charge
(4) After 13:00 p.m. 100% of the basic room charge

-Business Hours

Article 9. Information on the business hours of major facilities, etc. of the Hotel is posted on the Website of the Hotel, the Hotel pamphlets, notices put up in various places within the Hotel premises, the information guide provided in the guest room and so on.

The business hours specified in the preceding paragraph are subject to temporary changes due to unavoidable causes on the part of the Hotel. In such a case, the Guest shall be informed by appropriate means.

-Payment of Accommodation Charges

Article 10. The breakdown of the accommodation charges, etc. that the Guest shall pay is as listed in Attached Table No.1.

2. Payment of bills shall be made in Japanese currency at the front desk casher of this hotel. However, the Hotel cannot accept traveler's cheques, coupons and personal checks.

3. Guests shall pay for the accommodation from the commencement of occupancy, even he/she voluntarily chooses not to use the facility.

-Observance of Use Regulations

Article 11. The Guest shall observe the Use Regulations established by the Hotel, which are posted within the premises of the Hotel.

-Rejection of Continued Occupancy

Article 12. The Hotel may reject the continued occupancy of the room, even for the period accepted, in the following circumstances:

(1) When it comes under clauses 3 to 16 of article 4.

(2) When the guest does not observe the rules stated in the previous article.

-Responsibility on Accommodation

Article 13. The responsibility of the Hotel concerning accommodation shall start from the time the guest is registered at the front desk or when he/she enters his/her room, whichever is the earlier, and terminates at the time he/she leaves his/her room to depart.

2. When the guest can no longer be accommodated due to reasons for which the Hotel is responsible, the Hotel shall arrange to secure accommodation of the same or similar standard for the guest at facilities elsewhere, excepting cases of natural calamities and other causes making its observance difficult. In such a case, there shall be no charge to the guest for the accommodation at the Hotel for the day.

However, that the Hotel shall pay no compensation charge on the grounds of the inability of the Hotel to provide accommodation for reasons not attributable to the Hotel.

-Handling of Deposited Articles, etc.

Article 14. The Hotel shall compensate the Guest for the loss, breakage or other damage caused to goods, cash, or other high-value articles (including valuables) deposited at the front desk by the Guest, unless due to force majeure. However, in regard to cash, securities or other high-value articles (including valuables), in the case when the Hotel has requested the Guest to declare the kind and value thereof but the Guest has failed to do so, the compensation to be paid by the Hotel shall be limited to the maximum amount of 100,000 yen.

Notwithstanding the provisions of the preceding paragraph, if the Guest chooses to store his/her cash, or other high-value articles (including valuables) in a valuables box (or bag), the storage shall be governed by the Valuables Box (or Bag) Borrow Provisions established by the Hotel.

The Hotel shall compensate the Guest for the loss, breakage or other damage caused due to any intentional or negligent act of the Hotel to the goods, cash, securities or other high-value articles (including valuables) which are brought onto the premises of the Hotel by the Guest but are not deposited at the front desk.

However, in the case when the Guest has not declared the kind and value of such high-value articles in advance, the compensation to be paid by the Hotel shall be limited to the maximum amount of 100,000 yen, unless such damage has been caused by any intentional act or gross negligence of the Hotel

Custody of Baggage and/or Belongings of the Guest

Article 15. When the baggage of the Guest is brought into the Hotel before his/her arrival, the Hotel shall be liable to keep it only if the Hotel has accepted a request from the Guest to do so before his/her arrival. The baggage shall be handed over to the Guest at the front desk at the time of his/her check-in.

When the baggage or belongings of the Guest are found left behind after his/her check-out, the Hotel shall, in principle, wait until an inquiry is made from the owner of the same and, when made, seek instructions from the owner. If no instruction is given by the owner, the articles shall be disposed of after a lapse of three months including the day on which it was found. When food and drink, magazines, etc. are found to have been left behind, they shall be disposed of on the same day.

The Hotel's liability in regard to the custody of the Guest's baggage and belongings under the preceding two paragraphs shall be assumed in accordance with the provisions of paragraph 1 of the preceding Article in the case of custody under paragraph 1 hereof, and with the provisions of paragraph 2 of the preceding Article in the case of custody under paragraph 2 hereof.

Liabilities in Regard to Parking

Article 16. The Hotel shall not be assume the custodial responsibility for the vehicle of the Guest when the Guest utilizes the parking lot under the management of the Hotel (hereinafter, the "Hotel's Parking Lot"), as it shall be regarded that the Hotel simply offers the space for parking, regardless of whether the key of the vehicle has been deposited at the Hotel or not; provided, however, that the Hotel shall compensate the Guest for the damage caused due to any intentional or negligent act of the Hotel in regard to the management of the Hotel's Parking Lot.

When the Guest utilizes a parking lot recommended by the Hotel, the Hotel shall not be liable whatsoever for any accident, theft or other event arising in such parking lot.

Liabilities of the Guest

Article 17. The Guest shall compensate the Hotel for the damage incurred by the Hotel due to any intentional or negligent act of the Guest.

Disclaimer

Article 18. The Hotel shall not be liable whatsoever for any damage incurred by the Guest due to any intentional or negligent act of the Guest.

The Guest shall utilize computer communication from within the Hotel at his/her own responsibility. In the event of any interruption of services in the course of utilizing computer communication, the Hotel shall not be liable whatsoever for any damage incurred by the Guest due to such interruption. If the Hotel or any third party incurs damage due to any act that is deemed inappropriate by the Hotel made by the Guest while utilizing computer communication, the Guest shall compensate the Hotel or the third party for such damage.

Governing Language

Article 19. These Terms and Conditions are prepared in Japanese and also in other languages. Should there be any inconsistencies or differences between the Japanese version and a version in another language, the Japanese version shall prevail.

【 別表第一 】宿泊料金等の算定方法(第 2 条第 1 項および第 11 条第 1 項関係)

【 Attached Table No.1 】

Calculation Method for Accommodation Charges (Ref. Paragraph 1 of Article 2, and Paragraph 1 of Article 11)

宿泊者が支払うべき総額 Total amount to be paid by the Guest	宿泊料金 Accommodation Charges	基本宿泊料金[室料(または室料+朝食料)] Basic Accommodation Charge (Room charge including breakfast)
	追加料金 Extra Charges	飲食料(宿泊料金に含まれるものを除く)、 およびその他の利用料金 Meals, Drinks and other Expenses
	税金 Taxes	消費税/宿泊税 Consumption Tax/Accommodation Tax

備考:
(1)室料の子供料金は、小学生以上は大人と同料金を適用。未就学児(0～6 歳)においては寝具を提供した場合は大人と同料金、寝具を提供しない場合(添い寝)は無料といたします。(大人 1 名につき添い寝は 1 名まで)
(2)朝食料の子供料金は、小学生は 880 円、幼児は 550 円、0～2歳は無料といたします。
(3)宿泊税は、岐阜市条例に基づき2026年4月1日以降、1名1泊あたり200円が課税されます。(12歳未満は課税免除)

Remarks:
(1) The room charge for child of elementary school age and older shall be the same rate as the adult.
For pre-school child (aged 0-6) who sleep with adults is free of charge(up to 1 child per 1 adult).If need to bedding, the same rate as the adult shall be charged.
(2) The child rate for breakfast is as follows; elementary school age: 880yen, pre-school child (aged 3-6): 550yen, toddler (aged 0-2): free.
(3) An accommodation tax of 200 yen per person, per night will be charged starting from April 1, 2026, in accordance with Gifu City ordinances. (Exempt for children under 12 years old)

【 別表第二 】違約金(第 5 条第 1 項関係)

【 Attached Table No.2 】Cancellation Charge for Hotel (Ref. Paragraph 1 of Article 5)

一般 individual	7名まで 1 to 7	不泊 No show	当日 Accommodation Day	前日 1 Day Prior to Accommodation Day		
		100%	80%	20%		
団体 Group (通常期) usual period	8名以上 more than 8	不泊 No show	当日 Accommodation Day	前日 1 Day Prior to Accommodation Day	2～10日前 2 to 10 days Prior to Accommodation Day	
		100%	100%	80%	20%	
団体 Group (特別催事期間※) special period	8名以上 more than 8	不泊 No show	当日 Accommodation Day	前日 1 Day Prior to Accommodation Day	2～14日前 2 to 14 days Prior to Accommodation Day	15～30日前 15 to 30 days Prior to Accommodation Day
		100%	100%	100%	50%	30%

※特別催事期間とは、当ホテルの近隣地域において大規模な催事(花火大会、スポーツイベント、コンサート、その他各種イベント等)が開催される場合に、当ホテルが別途指定する催事および期間。
※Special period is the event and period set by the hotel when a large-scale event (fireworks festival, sporting event, concert, other various events, etc.) is held in the vicinity of the hotel.

備考:
(1)%は宿泊者が支払うべき総額に対する違約金です。
(2)プラン、予約経路、契約内容により違約金規定が異なる場合があります。
(3)おおむね 50 部屋以上の団体予約においては、別途違約金が発生する場合があります。
(4)2 泊以上の団体予約の場合、当該団体の宿泊第 1 日目がキャンセル設定日になった場合、全ての日程に対して宿泊第 1 日目に対する比率の違約金が発生します。

Remarks:
(1) The percentages signify the cancellation charge to Total amount to be paid by the Guest.
(2) The rules may differ depending on the plan, reservation route, and contract details.
(3) Additional cancellation charge may be incurred for group reservations of approximately 50 rooms or more.
(4) For group reservation of 2 nights or more, if the 1st day of accommodation is the cancellation date, the cancellation charge will be incurred for all dates as a percentage of the 1st day of accommodation.